Nicolas Brem

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Principal Product Manager – AI & Platform
SaaS & AI Product Strategy | ⚲ Dallas (Remote)
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Professional Summary

Product Owner with 8+ years of experience leading SaaS and platform development, now focused on bridging enterprise product discipline with emerging AI opportunities. Proven record in developing secure, scalable admin platforms and driving strategic initiatives to modernize data workflows, permissions models, and user experience in the Heavy Building Materials industry.

Self-driven in exploring AI/ML product applications, including prototyping AI-assisted workflows and entity enrichment via LLMs. Seeking to evolve my career in environments where AI is central to product evolution, experimentation is rapid, and user outcomes guide innovation.

Core Competencies

- Product Strategy & Roadmapping
- AI Product Prototyping & Application Strategy
- Identity & Access Management (RBAC/ABAC, SSO, MFA)
- Data Import/Export Automation & Data Modeling
- UX Collaboration for Scalable Platforms
- AI Prompt Design & Structured Data Generation
- Technical Documentation & Go-To-Market Enablement
- Cross-Functional Team Leadership

Professional Experience

Command Alkon — 📍 **Dallas** **(Remote)**

Product Owner — Command Cloud Experience

- **2023 – Present**
- Lead product strategy for platform capabilities across Dispatch, Master Data, Permissions, and Identity & Security.
- Initiated and developed a **proof-of-concept AI assistant ("Spotlight AI")**, leveraging LLMs to convert user prompts into structured customer and carrier records — establishing feasibility for future AI-powered features.
- Re-architected Master Data grids to support scoped filtering, bulk import/export, and data integrity workflows.
- Collaborated with UX and engineering on building an **international address component** supporting global formats, map previews, and suggestions.
- Delivered secure SSO setup with **domain verification via DNS TXT records** and guided rollout via FAQs and Synthesia videos.
- Created structured Sprint Digest recaps using **Jira data integrated with Pinecone vector search**, enhancing team visibility.

Ruckit (Acquired by Command Alkon)

Solutions Architect & Senior Solutions Specialist

- **2017 – 2023**
- Partnered with engineering, sales, and customers to scale Ruckit from startup to enterprise adoption, translating operational needs into product requirements.
- Designed and optimized workflows for driver onboarding, ticketing, and order management in a logistics SaaS platform.
- Developed support content and training materials to facilitate customer and internal adoption of new features.
- Advocated for AI and automation opportunities in data processing and operational insights, despite a conservative product environment.

Education

Bachelor of Science in Business Administration

- University of Texas, San Antonio | 2014

Technical Skills

- **Product Management:**
  Product Roadmapping, Cross-functional Leadership, Market Analysis, A/B Testing, Agile/Scrum, Strategic Account Management, Sprint Metrics, Go-To-Market Enablement

- **Full-Stack Development & Prototyping:**
  Next.js, React, TypeScript, Node.js, API Design, Component Architecture, MUI, Tailwind CSS, Vercel Deployment, Figma-to-Code Workflow

- **AI & Machine Learning:**
  OpenAI Integration (Chat/Completions APIs), Prompt Engineering, Natural Language Processing (NLP), LLM Strategy, Vector Search (Pinecone), AI Workflow Automation, RAG Architectures

- **Data & Analytics:**
  SQL, PostgreSQL, Data Modeling, Operational Analytics, Pinecone, Domo, Tableau, Data Enrichment via LLMs

- **Cloud & DevOps:**
  AWS (S3, Lambda), Vercel, GitHub, CI/CD Pipelines, Auth Systems, DNS Configuration (TXT Records), REST/JSON Integration

- **Enterprise Systems:**
  RBAC/ABAC, SSO/MFA, International Address Validation, Master Data Management, Security Architecture, Scoped Permissions Models

- **Transportation & Logistics:**
  Vehicle Routing, Dispatch Operations, Fleet Management, Driver Workflows, Construction Logistics Systems

Portfolio and AI demos available at nicbrem.com

Why AI Now

After years of delivering stable, scalable products in complex industries, I'm eager to focus on environments where AI is not just an enhancement but a core product value. I've validated concepts that could transform legacy workflows — now I want to build them for real, with teams that thrive on shipping fast, learning, and iterating.